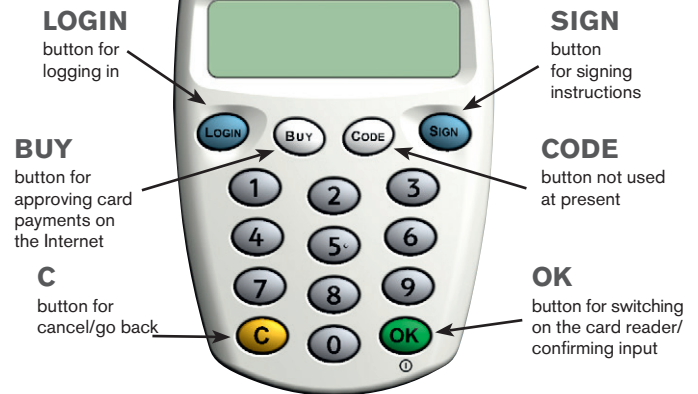# Nordea

Quick guide to your card reader

SWITCH ON THE CARD READER
by inserting your card with the chip facing downwards and towards you, as shown in the illustration

LOGIN
button for logging in

SIGN
button for signing instructions

BUY
button for approving card payments on the Internet

CODE
button not used at present

C
button for cancel/go back

OK
button for switching on the card reader/ confirming input

How to use the Card reader

- to create response codes for logging in and signing banking transactions via our Internet and telephone services
- e-identification on cards (for more information on services, go to www.nordea.se/e-legitimation)
- approving card payments on the Internet

Which cards can be used in conjunction with the card reader?
- Private bank- or credit card issued by Nordea
- Nordea login card

How to log in

How to log in with e-code
Do NOT use the cable when logging in with e-code.

1. Select the **"e-kod" tab** on the service log in page and enter your personal identification number
2. Switch on the card reader by **inserting your card** – as shown in the illustration – or by pressing **OK** if the card is already inserted (do not use the cable).
3. The text **"Välj funktion"** (Select function) appears on the card reader screen. Press the **LOGIN** button on the card reader.
4. A **challenge code** (six digits) is shown on the log in page. Enter that code into the card reader. Press **OK** on the card reader.
5. The text **"KortPIN:"** (Card PIN) appears on the card reader screen. Enter the PIN code you use for your card (Master Card, VISA card or log in card). Press **OK** on the card reader.
6. The card reader generates a **response code** (nine digits). Enter this code in the field marked svarskod (response code) on the log in page.
7. Click on **Logga in (log in)**.

How to sign

How to sign your instructions

1. Switch on the card reader by **inserting your card** – as shown in the illustration – or by pressing **OK** if the card is already inserted (do not use the cable).
2. The text **"Välj funktion"** (Select function) appears on the card reader screen. Press the **SIGN** button on the card reader.
3. A **challenge code** (six digits) is shown on the website where you sign. Enter that code into the card reader. Press **OK** on the card reader.
4. The text **"KortPIN:"** (Card PIN) appears on the card reader screen. Enter the PIN code you use for your card (MasterCard, VISA card or log in card). Press **OK** on the card reader
5. The card reader generates a **response code** (nine digits). Enter that code in the field marked svarskod (response code) on the website.
6. Click on **Signera** (Sign) on the website to confirm the instruction.

How to use the telephone services

How to sign your instruction in interactive voice response or personal service

1. Switch on the card reader by **inserting your card** – as shown in the illustration – or by pressing **OK** if the card is already inserted (do not use the cable).
2. The text **"Välj funktion"** (Select function) appears on the card reader screen. Press the **SIGN** button on the card reader.
3. Press **#** on the telephone.
4. The telephone voice will give you a **challenge code** (two digits). Enter that code into the card reader. Press **OK** on the card reader.
5. The text **"KortPIN:"** (Card PIN) appears on the card reader screen. Enter the PIN code you use for your card (MasterCard, VISA card or log in card). Press **OK** on the card reader.
6. The card reader generates a **response code** (nine digits). Enter that code into the telephone, followed by **#**.

How to use e-identification on a card

What is e-identification on a card?

e-identification is a form of electronic ID used on the Internet to verify a person's identity or approve instructions. The e-identification is free of charge and is available in the chip on your log in card. You also need a card reader with a cable.

Using e- identification

In several of Nordea's business services you can log in with the e-identification. Connect the card reader to your computer with the supplied cable, plug in your login card and click "Logga in" at the login page. Before you can use e-identification, you may need to install some software on your computer. For further instructions and information please visit: nordea.se/cardreader

In this services you can use BankID on card:

• Nordea Corporate Services via Internet
• e-services in municipalities, county councils, government agencies and businesses

When can I use BankID on card?

• When logging in and signing banking transactions in our Corporate Services.
• When providing proof of your identity and approving instructions, e.g. with authorities and municipalities.

For information visit nordea.se/cardreader

How to shop more safely on-line

Use the card reader without the cable in conjunction with your card when you make on-line purchases. When approving your purchases, you will be asked to create a response code using your card reader.

How to approve a card purchase

1. Switch on the card reader by **inserting your card** – as shown in the illustration – or by pressing **OK** if the card is already inserted (do not use the cable).
2. The text **"Välj funktion"** (Select function) appears on the card reader screen. Press the **BUY** button on the card reader.
3. A challenge code (six digits) is shown on the website where you sign. Enter that code into the card reader. Press **OK** on the card reader.
4. The text **"KortPIN:"** (Card PIN) appears on the card reader screen. Enter the PIN code you use for your card (MasterCard or VISA card). Press **OK** on the card reader.
5. The card reader generates a **response code** (nine digits). Enter that code in the field marked **svarskod** (response code) on the website.
6. Click on **Fortsätt** (Continue) on the website.
7. You are returned to the website's check-out page, where the purchase is completed.